

Children and Families Triage Tool	Universal Services	Extra Help	Targeted Help	Statutory/Specialist Help
Children and Young People are getting a good education	<ul style="list-style-type: none"> Child/young person has episodes of lateness/incidents of absence from school. Child/young person is at risk of fixed term exclusion. Child/young person's behaviour in school is leading to risk of exclusion. The child/young person has observed emerging and/or fluctuating difficulties or deterioration in 1 or more areas of learning. 	<ul style="list-style-type: none"> Child/young person has over 10% average absence from school. Child/young person has episodes of truancy. Child/young person has 1-2 fixed term exclusions from school during the last two terms/6 months. Child/young person is in alternative provision for behaviour problems. Child/young person is persistently late. The child/young person has observed persistent and moderate difficulties in 1 or more areas of learning. 	<ul style="list-style-type: none"> Child/young person has 3+ exclusions, is at risk of permanent exclusion, or has been permanently excluded in last two terms/6 months. Child/young person is not registered with school or is missing from education. Child/young person is persistently absent from school. Concerns around child/young person's home education. Educational setting cannot meet child's needs. Family not engaging with education professionals. The child/young person has observed persistent and significant difficulties. Education, Health and Care Plan (EHCP) is in place for mainstream provision or needs assessment being considered. 	<ul style="list-style-type: none"> Child/young person is continuously receiving fixed-term exclusions. Child/young person has been permanently excluded and has no school place. Child/young person is on a part-time timetable for 3 months, with no clear reintegration plan. Significant concerns regarding a home educated child/young person that has not been seen within 12 months. The child/young person has observed persistent and significant difficulties EHCP in place with named specialist provision.
Good Early Years Development	<ul style="list-style-type: none"> Expectant parents who need support in accessing universal service & health appointments – proactive signposting engagement. Parents/carers who need advice to provide a safe home learning environment. Evidence of some delay in meeting expected milestones (1 development band below chronological age within 1 or more aspects of the prime areas). 	<ul style="list-style-type: none"> Expectant parents who have not attended a routine appointment (immunisation, dental, health check etc). Child under 5 has presented at A&E for the first time due to an accidental injury. Child has poor attachments. Child/family members are missing health appointments. Significant delay in reaching milestones (2 development bands below chronological age in 2 or more aspects within the prime areas (secure). 	<ul style="list-style-type: none"> Expectant parents who have missed several health appointments. Child under 5 has presented at A&E more than once for a concerning accidental injury. Persistent and significant difficulties in reaching milestones. 2 or more development bands below chronological age in 2 or more aspects within the prime areas (emerging). 	<ul style="list-style-type: none"> Expectant parents persistently miss health appointments child at risk of significant harm. Child under 5 with persistent presentations to A&E due to accidental injury. Parent/carer does not seek medical help for an injury that requires medical attention. Child with an EHCP who has a named specialist education establishment or is highly likely to have after assessment. Children with probable/confirmed pre-natal substance exposure.
Improved Mental and Physical Health	<ul style="list-style-type: none"> Adult/child/young person has minor physical health issues. Adult/child/young person has low level mental health issues and dips in emotional well-being. 	<ul style="list-style-type: none"> Adult/child/young person has some physical or mental health needs. Family is engaging with and benefitting from appropriate support, plan in place to manage ongoing health. Necessary adaptations have been made. Medication regime in place and adhered to. Assessment of Need has taken place and treatment plan is now in place. Adult/child/young person has poor presentation/personal hygiene. At risk of social isolation. At risk of not having needs met. 	<ul style="list-style-type: none"> Adult/child/young person has chronic or recurring health problems. Family is not engaging with health professionals. Adult/child/young person has disabilities which impact access to services/needs not being met. Adult/child/young person's mental health needs are not being met. Adult/child/young person's physical health needs are not being met. 	<ul style="list-style-type: none"> Adult/child/young person diagnosed with mental health condition. Adult/child/young person has significant unmet mental health needs. Self-harm with significant risk factors and suicidal attempts etc. Adult/child/young person has a life-threatening eating disorder. Adult/child/young person has a significant physical health need.
Promoting recovery and reducing harm from substance misuse	<ul style="list-style-type: none"> Adult/child/young person at risk of/occasional incident of substance/alcohol misuse. 	<ul style="list-style-type: none"> Adult/child/young person is impacted by historical substance/alcohol misuse. Adult/child/young person is at early risk stage of substance use. Adult understands risk impact of substance use on the family and children and can implement actions to reduce harm. 	<ul style="list-style-type: none"> Adult/child/young person is at harmful substance use/misuse stage. Adult/child/young person needs help to understand and accept the risks of substance misuse and find alternative coping strategies to manage the risk of harm to the family. 	<ul style="list-style-type: none"> Substance dependency is severely impairing development. Child or Adult dependency is placing the child at risk of significant harm.
Financial Stability	<ul style="list-style-type: none"> Family at risk of social exclusion due to finances. Change in family finances due to divorce, new baby, separation, sickness, reduction in working hours, etc. Family has debts that are not well managed. Credits and support allowances are not being claimed. Adult is claiming out of work benefits or Universal Credit and is subject to work-related conditions. 	<ul style="list-style-type: none"> Major change in family's finances due to divorce, death, separation, disability, loss of employment. Family is benefit dependent or has unmanageable debt. Young person is at risk of becoming NEET or is NEET - (NEET – Not in Education, Employment or Training). Adult has accrued County Court Judgement (CCJ)/Bankruptcy notice impacting on credit and housing options. 	<ul style="list-style-type: none"> Family is significantly impacted by poverty or worklessness. Family has no recourse to public funds/dependent on charity. Family is reliant on emergency service such as food banks Family has 4+ months rent arrears/served eviction notice. 	<ul style="list-style-type: none"> Family is in extreme poverty which is significantly affecting child/young person well-being. Risk of homelessness.

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Secure Housing	<ul style="list-style-type: none"> Adult is claiming out of work benefits or Universal Credit and is subject to work-related conditions. Family has 1-2 months' rent arrears (no repossession action). 	<ul style="list-style-type: none"> Poor home environment impacting on family's health. Family is overcrowded or in temporary accommodation. Family has poor access to core services. Family has 2-3 months' rent arrears/ repossession action has started. 	<ul style="list-style-type: none"> Family is at risk of becoming homeless. Transient family is not accessing services. Home conditions are poor, overcrowded and/or putting child/young person at increased risk of harm. Young person over 16 at risk of homelessness. 	<ul style="list-style-type: none"> Family have been evicted. Young person over 16 is presenting as homeless. Family is intentionally homeless. Home conditions are putting child at significant risk of harm.
Improved Family Relationships	<ul style="list-style-type: none"> Adult requiring parenting advice. Some adult conflict not adversely affecting family life or functioning. One or both parents report lack of open and honest communication, with difficulties minimised, not recognised, or addressed. Some unwanted child/young person behaviours not adversely affecting family life or functioning. Family require access to universal community services to improve positive parenting and interactions through the parenting journey, family information service, schools etc. Child/young person and/or non-abusive adult are experiencing impact of historic abuse and are accessing support to recover. 	<ul style="list-style-type: none"> Adult requires targeted parent support. Adult conflict is increasing in frequency, adult is starting to recognise the need for extra parenting support. There is no imbalance of power and no evidence of coercive control. Parent relationship is at risk of breakdown. Inter-parental conflict is persistent and unresolved. Child/young person is impacted by persistent unresolved conflict between adults. Identified young carer requiring low level additional support. Child/young person's behaviour has deteriorated, parents seeking additional support and strategies. 	<ul style="list-style-type: none"> Inconsistent parenting having a negative impact on a child/young person. Parental conflict is frequent, parents need help to recognise the impact of the conflict on the child/young person. There is no imbalance of power and no evidence of coercive control. Unsupported young carer requiring assessment and relevant support to be put into place to prevent neglect. Child/young person's behaviour is having a detrimental impact on family life and functioning. Child/young person is demonstrating violent and abusive behaviour to adults or siblings in the home. Parents are not engaging with professionals around healthy relationships. 	<ul style="list-style-type: none"> Parenting is not responsive to childrens needs, signs of abuse identified, child/young person at risk of significant harm. Harmful levels of parental conflict, frequent intense and poorly resolved, child/young person at risk of significant harm. Unsupported young carer, needs not met, not meeting developmental milestones, at risk of significant harm. Child/young person is demonstrating violent and abusive behaviour to adults or siblings in the home. Adults unable to protect and keep family members safe.
Children safe from abuse and exploitation	<ul style="list-style-type: none"> Presenting some vulnerability factors in the contextual safeguarding screening tool but appear to relate to 'normal teenage' behaviour. Child/young person and family require low level monitoring, targeted personal, social, health and economic (PSHE) work that supports children to keep themselves safe and awareness raising of local contextual safeguarding issues with children and families. 	<ul style="list-style-type: none"> Additional vulnerability factors present (Special Educational Needs and Disabilities (SEND), Adverse Childhood Experiences (ACE'S), Social, Emotional and Mental Health (SEMH) etc) suggest the child/young person is at increased risk of being groomed or exploited additional help required to support the CYP and family to recognise the dangers, keep themselves safe and identify safety networks to seek help and support within and outside of school. 	<ul style="list-style-type: none"> Presenting numerous vulnerability factors from the contextual safeguarding screening tool but not at immediate risk. Child/young person may have disclosed exploitation but can be supported via an early help assessment plan and reviewed within the contextual safeguarding meetings. Some protective factors present. Requires professional intervention, assessment, awareness, and prevention work. 	<ul style="list-style-type: none"> Child/young person is presenting high number of vulnerability factors, is known to have been exploited and/or groomed. Regularly goes missing and concerns in relation to drugs/alcohol and inappropriate adult associates. Child/young person has disclosed exploitation. Requires statutory intervention to protect. A strategy meeting should take place. Child/young person is victim or at risk of trafficking. Child/young person is pregnant/teenage parent under the age of 13.
Safe from Domestic Abuse	<ul style="list-style-type: none"> Parent relationships are mostly equal and co-operative but there are some unresolved or recurring difficulties. 	<ul style="list-style-type: none"> Adult/child/young person in the household is suffering from the impact of previous domestic abuse or violence and requires support. Parent reports experiencing controlling or abusive behaviour and risk assessment indicates they are at standard risk of harm. Non-abusive parent can protect and care for the children with support. Child/young person's violent behaviour is beginning to appear atypical and/or is presenting challenges. Domestic abuse is a risk factor but the person causing harm is currently engaging in a behaviour change intervention. 	<ul style="list-style-type: none"> Parent reports experiencing controlling or abusive behaviour. DASH risk assessment indicates they are at medium risk of harm. Mental health of family members is impacted due to domestic abuse or violence. Children are showing significant signs of distress. Specialist services have been unable to engage family members in support. Child/young person is demonstrating violent or abusive behaviour which has become more persistent and is escalating. Unborn child or baby under the age of one exposed to domestic abuse. Child/young person with a special educational need and/or other vulnerabilities. 	<ul style="list-style-type: none"> Child/young person is at direct risk of significant harm from domestic abuse. Adult is victim of coercive control and physical harm, or fear of violence/death. Child/young person is significantly adversely affected or traumatised by domestic abuse. Parent reports experiencing controlling or abusive behaviour and risk assessment indicates they are at high risk of harm (including controlling behaviour, threats to kill and/or fear of violence/death, post separation stalking). One or both parents have been heard at MARAC. Child/young person using violence towards a parent, partner or family member which is severe and there may be significant risk to welfare and/or life.
Crime prevention and tackling crime	<ul style="list-style-type: none"> Child/young person displaying early signs of low level anti-social or offending behaviour. Family is exposed to low levels of community criminal activity or anti-social behaviour. Concerns around a child/young person's safety online. Child/young person is displaying signs of developmentally inappropriate sexual behaviour. 	<ul style="list-style-type: none"> Child/young person has had a missing episode. Child/young person is displaying potential offending behaviour. Child/young person of prisoner/parent with community orders. Family is experiencing harassment or discrimination. Child/young person is displaying potentially unhealthy/unsafe sexual behaviour. Household member is being discussed in ASB forums or has an active Acceptable Behaviour Contract (ABC). 	<ul style="list-style-type: none"> Child/young person has had multiple missing episodes. Child/young person is at risk of arrest. Family impacted by prison sentence/release of significant person. Adult/child/young person is displaying extremist views. Family at risk of harm due to harassment or discrimination. Child/young person's sexual behaviour is unsafe and/or unhealthy. Household member is being considered for injunction /Criminal Behaviour Order (CBO). Persistent police callouts to family address. 	<ul style="list-style-type: none"> Child/young person has offended. Child/young person has repeated missing episodes of longer duration. Child/young person is displaying harmful behaviour towards other children including harmful sexual behaviour. Adult/child/young person is engaging others in extremist views. Family is repeated victim of harassment or discrimination. Child/young person's sexual behaviour has led to police enquiry/strategy meeting family member is at risk/victim of faith-based abuse, forced marriage, honour-based violence or female genital mutilation (FGM).